
Basic Content Creation Training

— *...A Simple VendorCenter Guide for
Vendors* —

Create products one by one

After accessing VC: Step 1

Open the main menu and click on Products > Add Products > Add a New Product

The screenshot displays the Vendor Center interface. On the left is a main menu with the following items: Orders, Products (with a dropdown arrow), Manage Products (highlighted with a blue arrow and the number '1'), Add Products (highlighted with a blue arrow), Fulfillment by Jumia (with a 'NEW' badge), Promotions (with a 'NEW' badge), and Account Statements. The main content area is titled 'Add Products' and contains two options: 'Add a new product (not sold on Jumia)' (highlighted with a blue arrow and the number '2') and 'Add multiple products (upload your listing via Excel or CSV)'. Both options have an orange arrow icon to their right.

Note: All the fields that have an orange asterisk are mandatory. If you don't fill them up an error message will be displayed.

Some Mandatory Fields

Brand *

Field is required.

Global Price *

Field is required.

Step 2: The first part of the form is displayed and you should fill those fields:

Images

Image Recommendations:

- Image to be in a clear white background
- Image Format is JPEG/JPG
- Image size can be between 500 x 500 pixels - 2000 x 2000 pixels
- You can upload a maximum of eight images. This is very good for customer experience

Product Information



Image needs to be between 500×500 and 2000×2000 pixels. White backgrounds are recommended. No watermarks. Maximum image size 2Mb.

Product Name & Category

- Other fields will only be displayed after selecting the category because those depend on the category chosen.

Name *

Name

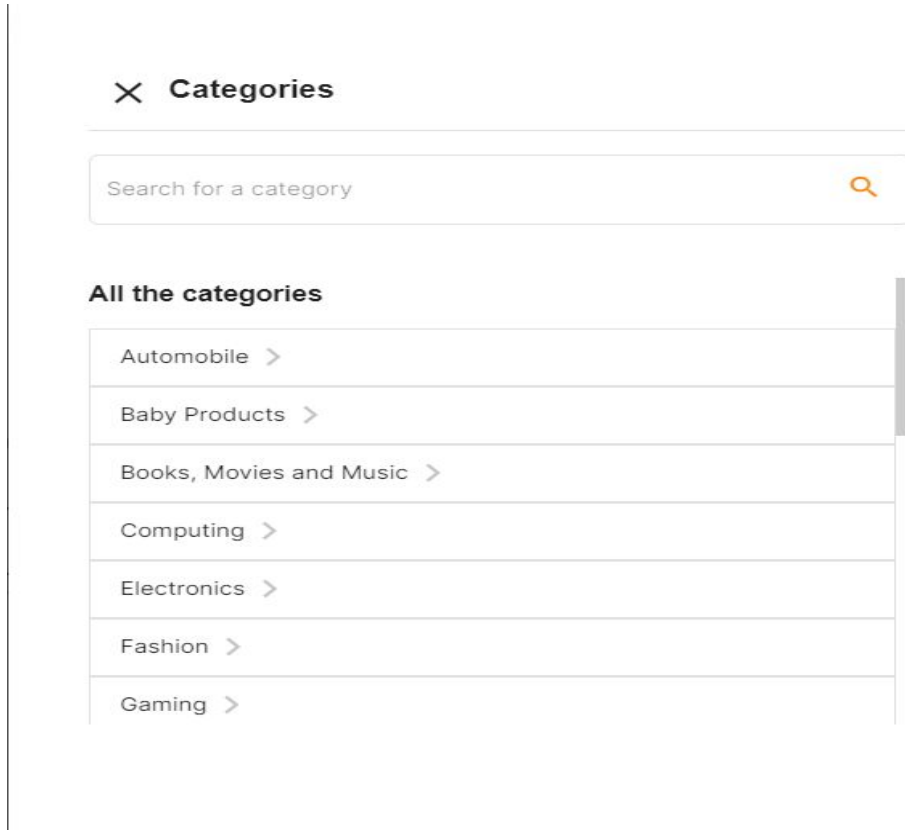
Field is required.

Category *

Category >

Field is required.

- To choose the Category you can either search by its name on the search bar or look for it on the Category tree



Step 3: Ensure to properly fill in all the mandatory fields before proceeding to complete product creation, as any invalid response will generate an error message.

Category / Brand is inactive

A warning message will be displayed: The product will still be created but will fail the Quality Control validations. To avoid this click form link on the warning message to ask for the Category / Brand activation.

Category *

The category selected is not active on the shop countries. Click [here](#) to request the activation of the category.



Brand *

The brand selected is not active on the shop countries. Click [here](#) to request the activation of the brand.



Category / Brand does not exist

- A warning message will be displayed.
- The product will not be created. Click Form link on the warning message to ask for the Category / Brand creation.



Please use an existing category or click [here](#) to request the creation of the category.



Please use an existing category or click [here](#) to request the creation of the category.



Step 4: Product Description and Highlights. Product Description is a very huge part of product creation, describe the details of your product in clear sentences in paragraph form. Also, add at least 5 Key features of the item in Bullet Points form as the highlight.

Description & Highlights

Name * Perfect & Radiant Luminous630 Anti Dark Marks Serum - 30ml

Category * Cuticle Creams & Oils

Brand * NIVEA

Colour Colour
Required to increase listing quality

Color family Color family
Required to increase listing quality

Product description *

Paragraph **B** *I* @ := ½= ≡ ≻ ≺ 🖼️ “ 📅 ⏏️ ⏪ ⏩ ↶ ↷

Highlights *

Paragraph **B** *I* @ := ½= ≡ ≻ ≺ 🖼️ “ 📅 ⏏️ ⏪ ⏩ ↶ ↷

Weight (kg) * Weight (kg)

Variants

Step 5: Variants

About Variants:


- Variation (name): Each variation of the Product being created should be unique. Duplicated values are not allowed.
- Seller SKU and Barcode EAN: Should be unique for all the products of the shop.
- Quantity: Stock of the product. Must be a positive value.
- Global Price: Is the price that will be added to the product in all the ventures where it is created in the correspondent currency (exchange rate will be applied to calculate the price).
- Sale Price: Is the discount price to be active on the date selected. Must be lower than Global Price.
- Sale Price Date: Mandatory if the Sale Price is filled up.
- You can either Add more than one variation


Important Information

- You are able to delete a variation if you have more than 1

Variants

Variation *	Seller SKU *	Barcode EAN	Quantity
Variation	Seller SKU	Barcode EAN	Quantity


Global Price *	Sale Price	Sale Period
Global Price	Sale Price	Start Start Date – End End Date 


 Delete

[+ ADD VARIATION](#)


Variants


Variation *	Seller SKU *	Barcode EAN	Quantity
Test	Test	Test	132

Global Price *	Sale Price	Sale Period
345	315	Start Start Date – End End Date 

 Delete

Variation *	Seller SKU *	Barcode EAN	Quantity
Variation	Seller SKU	Barcode EAN	Quantity

Global Price *	Sale Price	Sale Period
Global Price	Sale Price	Start Start Date – End End Date 

 Delete

Price

- Must be higher than 0.
- Cannot have more than 2 decimals
- If the Category has any Price Threshold the Global Price and Sale Price added must meet that requirement or an error message will be displayed.

Global Price *

Field requires a positive value.

Global Price *

Field cannot have more than 2 decimal place(s).

Global Price *

Field requires a maximum of 500.

Step 6: Submit

After all the relevant fields are filled up you can click on the Submit button.

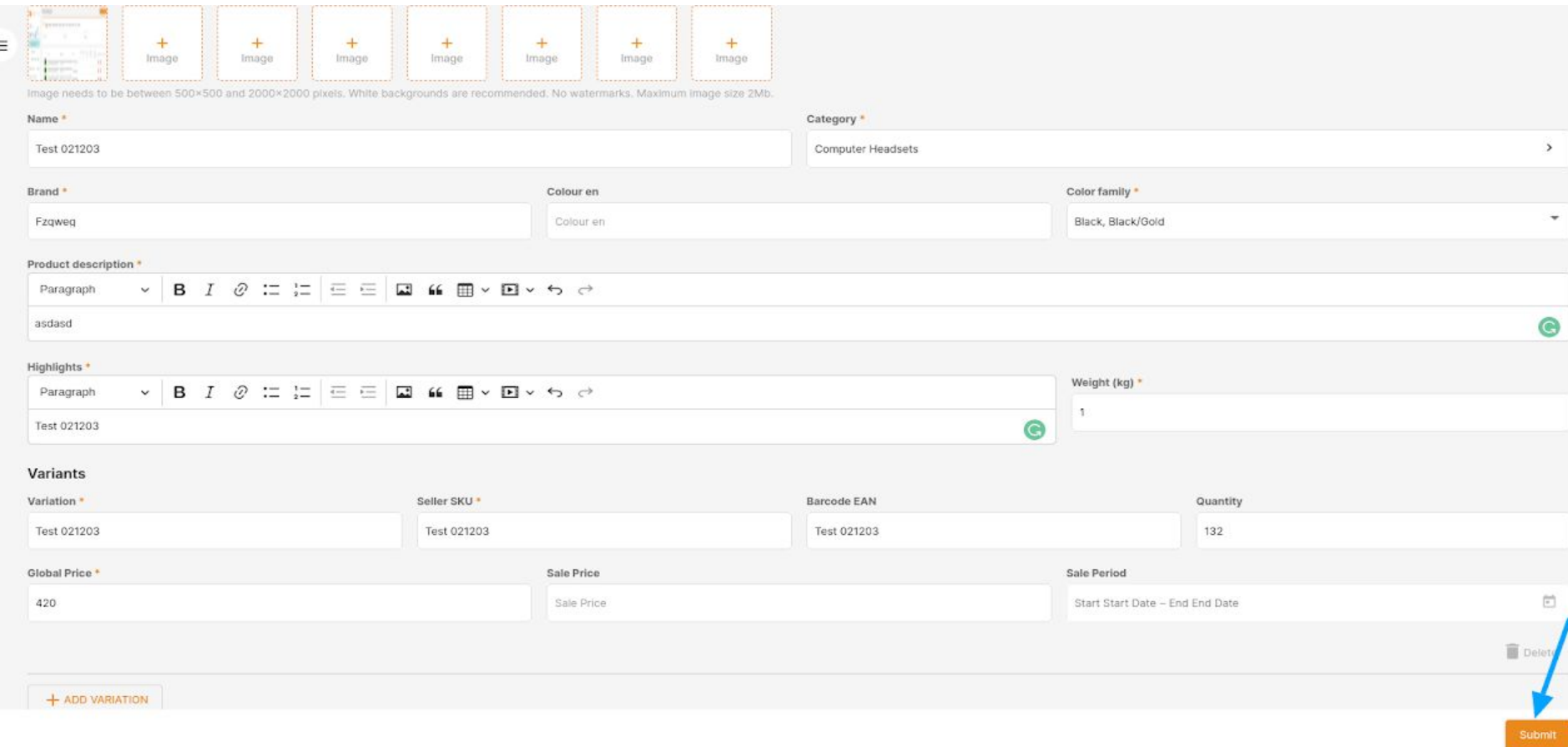


Image needs to be between 500x500 and 2000x2000 pixels. White backgrounds are recommended. No watermarks. Maximum image size 2Mb.

Name *
Test 021203

Category *
Computer Headsets

Brand *
Fzqweq

Colour en
Colour en

Color family *
Black, Black/Gold

Product description *
Paragraph
asdads

Highlights *
Paragraph
Test 021203

Weight (kg) *
1

Variants

Variation *	Seller SKU *	Barcode EAN	Quantity
Test 021203	Test 021203	Test 021203	132

Global Price *
420

Sale Price
Sale Price

Sale Period
Start Start Date – End End Date

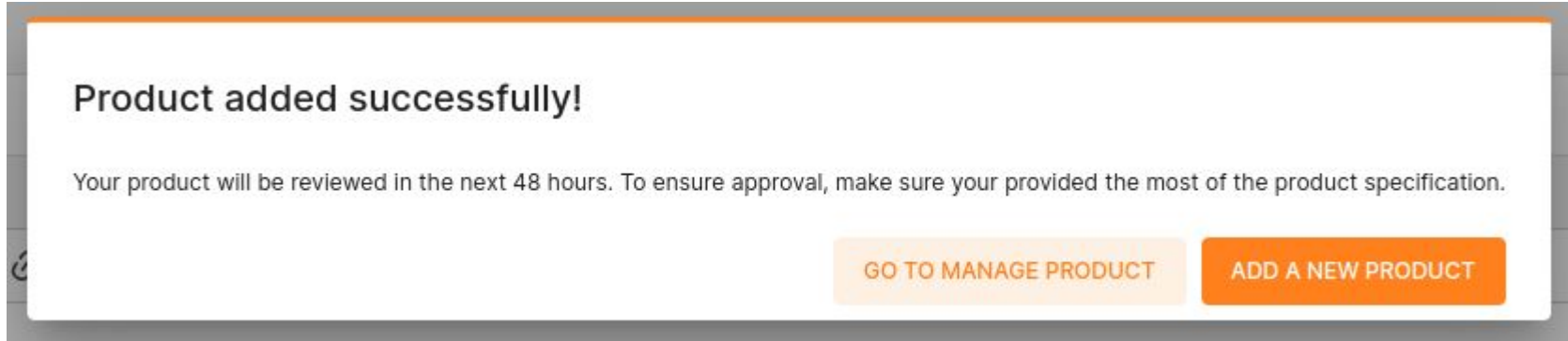
+ ADD VARIATION

Delete

Submit

Step 7: Product Successfully Created

- With no failed validation a Pop up will be displayed. You can either Go to Manage Product page or Add a New Product.



- With one or more failed validations in one of the countries that the shop is active (QC - restriction, other validations) *

Product was not created

- Because it failed a validation. The error message will be displayed in the correspondent field.
- These validations can be related to the Quality Control
- Some validations done on the value of the field. Like, number / type of characters, being empty.
- Some values are duplicated and should be unique.